

Patient Zoom User Guide: iPhone

For Optimal Experience Patients MUST use Zoom Application, NOT Browser!

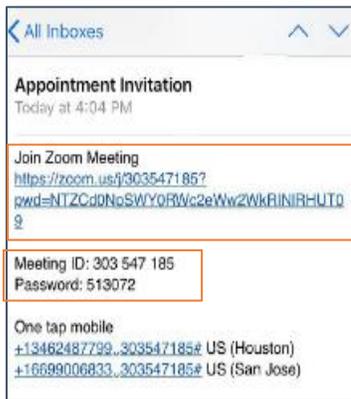
Installation

iPHONE

Open Email Appointment Invitation

1. Click on Join Zoom Meeting Link →

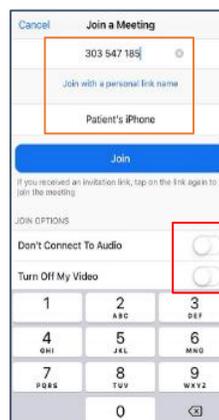
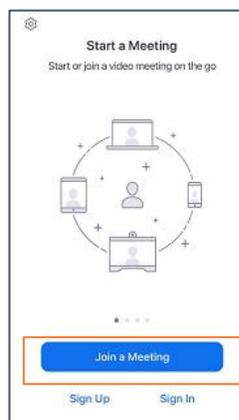
Meeting ID →



2. Download App from AppStore



3. Open App & Enter Meeting ID from Email

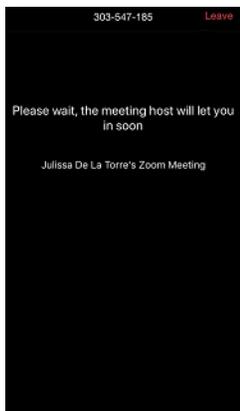


Enter Meeting ID

Keep OFF

4. Wait for Doctor, then Join

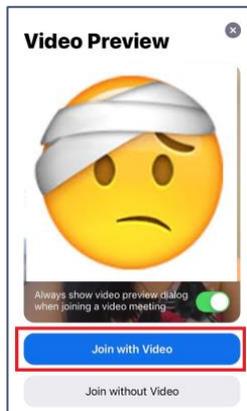
Wait for Doc



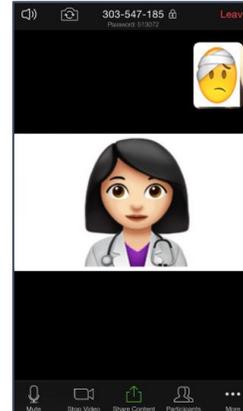
Always OK



Join!



Talk to your Doc!



TIP: Always ACCEPT Zoom to use MIC & Camera for Audio & Video

iPhone Settings

Ensure

Reliable Internet Connection

BAD



GOOD



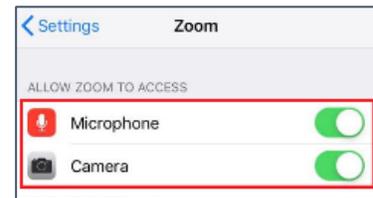
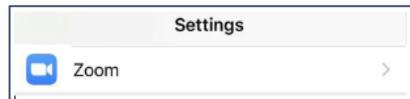
Latest APP versions

iOS: **iOS 13.3.1** as of 03/20/2020

Zoom: **v 4.6.7** as of 03/19/2020

iPhone Settings

- Scroll Down & Click on **ZOOM App**

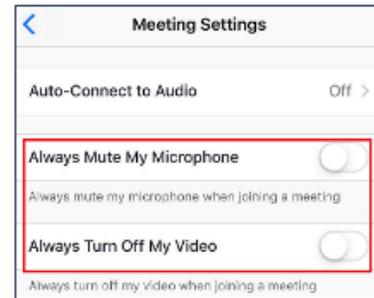
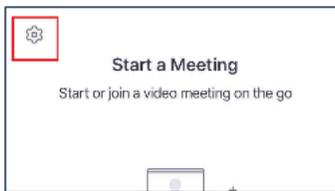


Keep
ON

Zoom's Welcome Page

- Click on Settings > **Meeting Setting**

Top Left Corner



Keep
OFF

For the Hearing Impaired While On Zoom Video

- Tap Screen once for Settings at the Bottom
 - o Meeting Settings
 - o **Closed Captions**



Keep
ON

Patient Zoom User Guide: Android

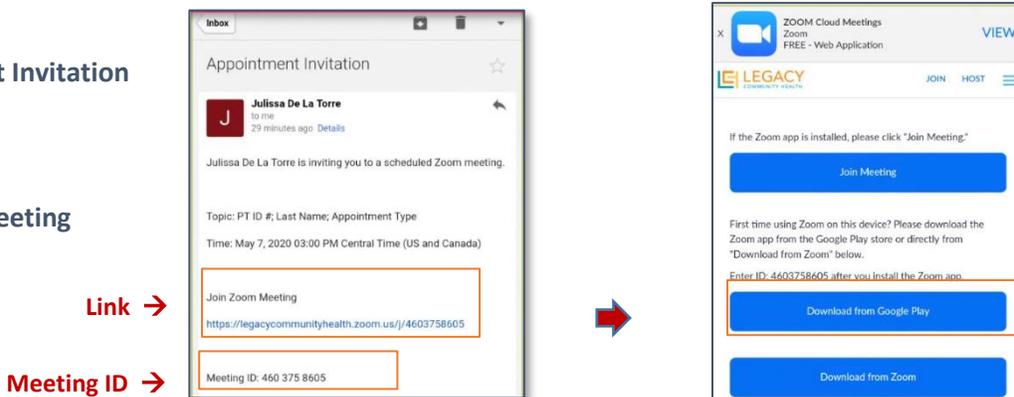
For Optimal Experience Patients MUST use Zoom Application, NOT Browser!

Installation

ANDROID

Open Email Appointment Invitation

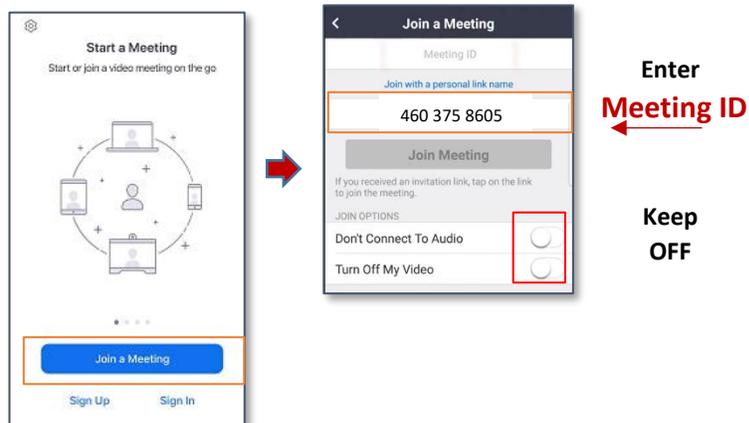
1. Click on Join Zoom Meeting



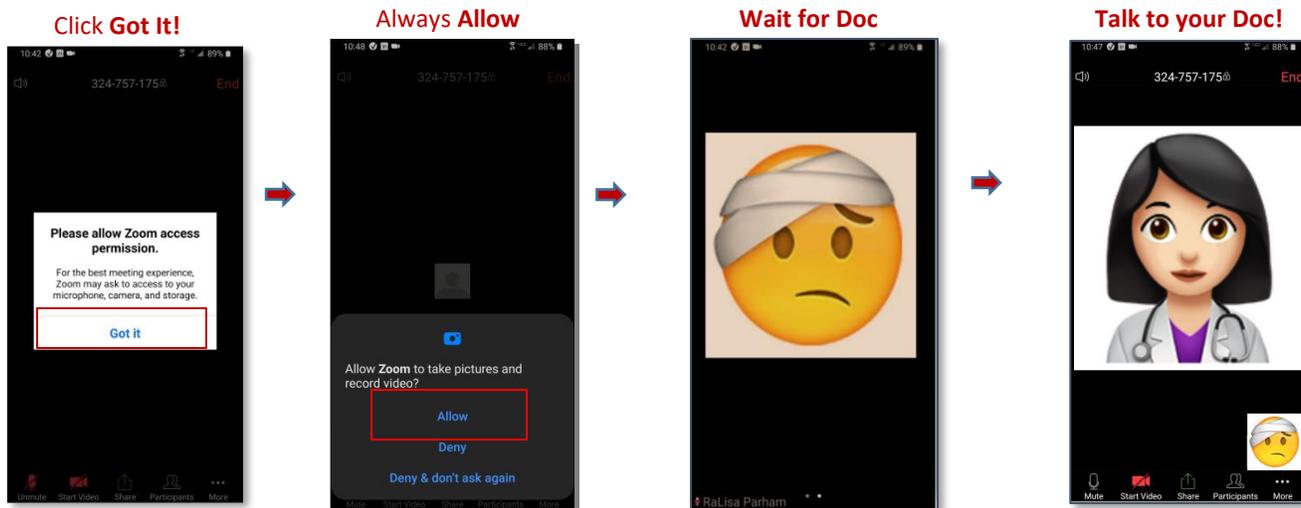
2. Download App from Play Store



3. Open App & Enter Meeting ID from Email



4. Wait for Doctor, then Join



TIP: Always Allow Zoom to TAKE PICTURES, & RECORD for Audio & Video

Android Settings

Ensure

Reliable Internet Connection

BAD



GOOD



Latest APP versions

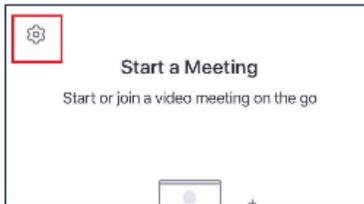
Android: **version 9.0** as of **03/23/2020**

Zoom: **v 4.6.18** as of **03/23/2020**

Zoom's Welcome Page

- Click on Settings > **Meeting Setting**

Top Left Corner



Keep ON



Check