#### Patient Zoom User Guide: iPhone For Optimal Experience Patients MUST use Zoom Application, NOT Browser! Installation **iPHONE** All Inboxes ~ zoom JOIN HOST = Appointment Invitation **Open Email Appointment Invitation** Meeting. oday at 4:04 PM Join Meeting Join Zoom Meeting https://zoom.us/j/303547185? 1. Click on Join Zoom Meeting Link → pwd=NTZCd0NoSWY0RWc2eWw2WkRINIRHUT0 First-time user, please download Zoom app from Apple App Store. Meeting ID: 303 547 185 Enter ID: 380-436-4145 after you install Meeting ID → Password: 513072 Zoom app. One tap mobile Download from AppStore +13462487799.303547185# US (Houston) +16699006833, 303547185# US (San Jose) 1 Join a Meeting Start a Meeting 303 547 185 2. Download App from AppStore Start r join a video meeting on the go Enter Meeting ID Patient's iPhone 3. Open App & Enter Meeting ID from Email Кеер IOIN OPTIONS Don't Connect To Audio OFF Turn Off My Video 3 1 2 4 5 6 7 8 9 Sign Up Sign In 0 $\otimes$ 4. Wait for Doctor, then Join



TIP: Always ACCEPT Zoom to use MIC & Camera for Audio & Video

### **iPhone Settings** Ensure Reliable Internet Connection BAD GOOD AT&T LTE 💵 AT&T 🤶 Latest APP versions iOS: iOS 13.3.1 as of 03/20/2020 Zoom: v 4.6.7 as of 03/19/2020 **iPhone Settings** Scroll Down & Click on ZOOM App \_ Settings Zoom Settings Кеер ALLOW ZOOM TO ACCESS ON Zoom . Microphone Camera Zoom's Welcome Page < Meeting Settings Click on Settings > Meeting Setting \_ **Top Left Corner** Auto-Connect to Audio Off > Cancel Settings ŝ Always Mute My Microphone Start a Meeting Кеер Start or join a video meeting on the go Meetings Wways mute my microphone when joining a meeting OFF General Always Turn Off My Video Always turn off my video when joining a meeting For the Hearing Impaired While On Zoom Video Tap Screen once for Settings at the Bottom **Meeting Settings** 0 **Meeting Settings** Done **Closed Captions** 0 Кеер MEETINGS ON Ų 71 ſĽì JŲ **Closed Captioning** Mute Share Content Participants Stop Video Show captions on video when closed captioning is available



TIP: Always Allow Zoom to TAKE PICTURES, & RECORD for Audio & Video

# **Android Settings**

## Ensure

Reliable Internet Connection

\$ 40° JI 88% 🗎

BAD

GOOD

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Latest APP versions

Android: **version 9.0** as of **03/23/2020** Zoom: **v 4.6.18** as of **03/23/2020** 

# Zoom's Welcome Page

- Click on Settings > Meeting Setting

Top Left Corner	10.41 ♥ ■ 🛪 90% ■    C Meeting Settings	10:41 @ III \$ ° ⊿1 90% ■ < Auto-Connect to Audio
Start a Meeting Start or join a video meeting on the go	Auto-Connect to Audio Use Internet	Off Check
	Always Mute My Microphone	Call My Phone Number
	Meeting	Auto-Select Based on Network
	Always turn off my video when joining a meeting	use Internet to connect to audio if you are on Wi-Fi, or call your phone number if you are on the carrier network.
	Always Show Video Preview	ep 'Call My Phone Number' may not be available if the host has turned it off for that meeting
	a video meeting	
	Show Non-Video Participants	
	Show Name when Participants Join	
	Show participant names as they join the meeting	