



## FOR IMMEDIATE RELEASE

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## Legacy Survey Finds Children Missing Well Child Check-Ups and Vaccinations Due to COVID-19

HOUSTON (June 29, 2020) – Legacy Community Health conducted an online survey among parents and guardians of pediatric patients between 04/27/2020 and 05/15/2020 following Harris County’s stay-at-home orders during the COVID-19 pandemic. The survey was provided in English and Spanish to help understand potential barriers to care imposed by the COVID-19 pandemic and the stay-at-home orders. The results suggest many parents aged early 20s to mid-40s decided to forego their children’s pediatric well-child check-ups and scheduled vaccinations due to the pandemic

While Legacy already sounded the alarm on the drop-off in pediatric appointments following the state’s/county’s lockdown, the new data supports parents’ growing interest in telemedicine/telehealth, **44%** of surveyed patients’ visits over the next three months are for well-child check-up appointments; an additional **36%** are for vaccinations.

- Of those who missed appointments during the lockdown, **53%** cancelled due to the stay-at-home order.
- Only **17%** of respondents attended pediatric visits as planned.
- **36%** of respondents are looking to pursue future visits virtually.

Legacy began telemedicine/telehealth appointments in mid-March when the stay-at-home order was enacted. **Telemedicine** refers to virtual medical visits with licensed medical providers (such as consulting with a doctor or nurse practitioner for a cough or fever), while **telehealth** refers to virtual visits that provide health services that are not medical (such as a therapy session with a counselor).

To set up an appointment, new or established patients need to call (832) 548-5000 to see a provider. This service is provided in English and Spanish.

Legacy also continues to offer adult and pediatric primary care and sick visits, HIV/AIDS care, OB/GYN services, free HIV and pregnancy testing, and virtual social services, health education, and behavioral health services for adults and children. Locations and their hours of operation may change, but are always updated at [www.legacycommunityhealth.org](http://www.legacycommunityhealth.org).

Legacy accepts most HMOs/PPOs, Medicaid, Medicare and CHIP plans. Legacy also utilizes a sliding scale fee to lower the cost of services for uninsured patients.

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### **About Legacy Community Health**

Legacy Community Health (Legacy) is a full-service network of community health clinics offering primary and specialty care in the Texas Gulf Coast region. Services include adult primary care, pediatrics, dental care, vision services, behavioral health services, OB/GYN and maternity, vaccinations, health promotion and community outreach, wellness and nutrition, and comprehensive HIV/AIDS care. With 35 locations across Houston, Baytown, Deer Park, and Beaumont, Legacy is the largest Federally Qualified Health Center (FQHC) in Texas. Legacy has been a United Way-affiliated agency since 1990. To learn more, visit [www.legacycommunityhealth.org](http://www.legacycommunityhealth.org).